



## **2010 UCI Mountain Bike Cross Country World Cup** **23<sup>rd</sup> – 25<sup>th</sup> April 2010** **Volunteer Positions**

British Cycling is the proud host of the 2010 UCI Mountain Bike Cross-Country World Cup Yorkshire taking place at Dalby Forest between the 23<sup>rd</sup> and 25<sup>th</sup> April.

The World Cup weekend will be an action packed festival for off-road fans old and new, with something to see and do for all the family. Kicking off in the town of Pickering on Friday with the Pro Sprint Eliminator, incorporating Dalby Dare on Saturday, where mountain bike enthusiasts take on the world cup course themselves, the event culminates with the Elite racing of the 2010 UCI Mountain Bike Cross-Country World Cup on the Sunday.

Over 6000 spectators and 400 world cup riders are expected over the weekend, therefore it is vital our volunteer roles are filled with enthusiastic and reliable individuals to ensure the event is a enjoyable and successful for spectators, competitors and staff alike.

**To apply for a volunteer position at the UCI Mountain Bike Cross Country World Cup or for further information please contact [volunteers@britishcycling.org.uk](mailto:volunteers@britishcycling.org.uk) or Nicola Rolph on 01612742000.**

### **Information Service Assistants**

#### **The Role**

Point of contact for the public for information on the event and venue, selling programmes and distributing Flyers.

#### **Reporting To**

Information Services Co-ordinator and Volunteer Co-ordinator

#### **Details**

Information Service Assistants will be the principal point of contact for Spectators during the event. They will be based at and man the Welcome Desk, but will also roam the course and spectator hubs. They must have good people skills and be comfortable in a customer facing environment. They must be pro-active and good at problem solving.

#### **Volunteer Benefits**

£5 per meal allowance (up to three per day) depending on hours worked  
Branded Official World Cup Crew Clothing appropriate to role  
1 Complimentary Family Weekend Ticket  
Mileage expenses at 27 pence per mile

#### **Requirements**

Friday 23<sup>rd</sup>: 6 people: 11:30 – 13:30 (Briefing only) 2 people: 13:30 – 20:30

Saturday 24<sup>th</sup>: 6 people: to cover 07:30 – 17:30

Sunday 25<sup>th</sup>: 6 people to cover 07:30 – 17:30





Information Service Assistants will be sent detailed information in the lead up to the event which will aid them in answering spectator queries. They must familiarise themselves with this information before the event in order to complete their duties successfully.

A site walk and briefing will be held on Friday 23<sup>rd</sup> at 11.30 for all volunteers.

## **Entertainment Event Support/Information Service Assistant**

### **The Role**

This role has split responsibilities. On Friday and Saturday it will entail operational event support for the Pro-Sprint Eliminator and Dalby Dare. On Sunday the role will change to that of information service assistant (as above) although some support will be required for the kids races.

### **Reporting to**

### **Details**

Operational Support for the entertainment events will require an individual who is organised, efficient and quick to learn. The role will be varied covering all operational areas such as event registration, timing and transponder co-ordination, administration, and rider liaison. As with the Information Services Assistant, you must have good people skills and be comfortable in a customer facing environment. You must be pro-active and good at problem solving, in a busy, active and demanding atmosphere.

### **Volunteer Benefits**

£5 per meal allowance (up to three per day) depending on hours worked  
Branded Official World Cup Crew Clothing appropriate to role  
1 Complimentary Family Weekend Ticket  
Mileage expenses at 27 pence per mile

### **Requirements**

Friday 23<sup>rd</sup>: 4 people: 11:30 – 20:30

Saturday 24<sup>th</sup>: 4 people: 09.00 – 18:30

Sunday 25<sup>th</sup>: 4 people to cover 07:30 – 17:30

Event & Information Assistants will be sent detailed information in the lead up to the event which will aid them in answering spectator queries. They must familiarise themselves with this information before the event in order to complete their duties successfully.

A site walk and briefing will be held on Friday 23<sup>rd</sup> at 11.30 for all volunteers.  
A further briefing specific to the role will be held after the site briefing.

## **Accreditation Office Assistant & Event Support**

### **The Role**

A split role - Manning the accreditation office split in the days before the event and supporting the Core event team across all areas of the event. This will involve a wide variety of tasks from medal presentations,





working with announcers, liaising with teams, branding set up, event administration, VIP support and so on.

## Reporting to

### Details

Accreditation Office Assistant welcomes all teams, staff, VIPs and media to the event and issues them their passes. They are the first point of contact for all individuals so must have good people skills and be comfortable in a customer-facing environment. It is vital to be very organised and tidy. The role will involve the allocation and distribution of accreditations, radios, volunteer packs and clothing.

Operational Support for the core event team will require an individual who is organised, efficient and quick to learn. The role will be varied covering all operational areas. You must be pro-active and good at problem solving, in a busy, active and demanding atmosphere, where many of the tasks will be unexpected and need resolving quickly.

### Volunteer Benefits

£5 per meal allowance (up to three per day) depending on hours worked  
Branded Official World Cup Crew Clothing appropriate to role  
1 Complimentary Family Weekend Ticket  
Mileage expenses at 27 pence per mile

### Requirements

Tuesday 20<sup>th</sup>: 2 people: 09.00 – 17.00

Wednesday 21<sup>st</sup> – Friday 23<sup>rd</sup>: 4 people: 09.00 – 17.00

Saturday 24<sup>th</sup>: 4 people: 07.30 – 18:30

Sunday 25<sup>th</sup>: 4 people: 07:30 – 17:30

You must ensure you have read and are familiar with the Event manual which will be sent to in advance of the event, paying particular attention to the accreditation zones and system information included.

A site walk and briefing will be held on Friday 23<sup>rd</sup> at 11.30 for all volunteers.  
A further briefing specific to the role will be given by the supervisor for this role.

## Organisers Office Assistant

### The Role

Based in the Organisers office, you will provide support to the core event team and oversee the management of the office usage.

## Reporting to

### Details





The Organisers Office will be the key point of contact for teams and staff on site, therefore you must have good people skills and be comfortable in a customer-facing environment where problem solving may be required. It is vital to be very organised and tidy.

### **Volunteer Benefits**

£5 per meal allowance (up to three per day) depending on hours worked  
Branded Official World Cup Crew Clothing appropriate to role  
1 Complimentary Family Weekend Ticket  
Mileage expenses at 27 pence per mile

### **Requirements**

Thursday 22<sup>nd</sup> – Sunday 25<sup>th</sup>: 07.30 – 17.30

You must ensure you have read and are familiar with the Event manual which will be sent to in advance of the event.

A site walk and briefing will be held on Friday 23<sup>rd</sup> at 11.30 for all volunteers.  
A further briefing specific to the role will be given by the supervisor for this role.

### **Timing Team Support**

#### **The Role**

#### **Reporting to**

#### **Details**

#### **Volunteer Benefits**

£5 per meal allowance (up to three per day) depending on hours worked  
Branded Official World Cup Crew Clothing appropriate to role  
1 Complimentary Family Weekend Ticket  
Mileage expenses at 27 pence per mile

#### **Requirements**

Friday 23<sup>rd</sup>: 4 people: 11:30 – 20:30 TBC

Saturday 24<sup>th</sup>: 4 people: 07.30 – 18:30

Sunday 25<sup>th</sup>: 4 people to cover 07:30 – 17:30

A briefing will be given by the UCI Timing Team at on  
A site walk and briefing will be held on Friday 23<sup>rd</sup> at 11.30 for all volunteers.

### **Presentation & Results Assistant (Event Support)**

#### **The Role**





Ensuring results are communicated correctly and aiding Medal ceremonies. Supporting the Core event team across all areas of the event.

## Reporting to

### Details

Working with the Results co-ordinator to ensure results are communicated to the relevant parties quickly and efficiently. Co-ordinating award ceremonies ensuring prizes, flowers, VIPs & riders are in place. Operational Support for the core event team will require an individual who is organised, efficient and quick to learn. The role will be varied covering all operational areas. You must be pro-active and good at problem solving, in a busy, active and demanding atmosphere, where many of the tasks will be unexpected and need resolving quickly.

### Volunteer Benefits

£5 per meal allowance (up to three per day) depending on hours worked  
Branded Official World Cup Crew Clothing appropriate to role  
1 Complimentary Family Weekend Ticket  
Mileage expenses at 27 pence per mile

### Requirements

Saturday 24<sup>th</sup> – Sunday 25<sup>th</sup> – 07.30 – 17.30

Event Support assistants must have ensure they have read and are familiar with the Event manual which will be sent to them in advance of the event.

A site walk and briefing will be held on Friday 23<sup>rd</sup> at 11.30 for all volunteers.  
A further briefing specific to the role will be given by the supervisor for this role.

## Anti Doping Chaperone

### The Role

Chaperone to riders selected for Anti-doping Control, as directed by the UCI Anti Doping Control Officer.

### Reporting To

UCI Anti Doping Control Officer

### Details

Anti Doping Chaperones will need to discreetly notify and observe riders selected for anti-doping testing, therefore must be well-mannered and presentable. Full instructions for role to be issued in induction. Anti Doping Chaperones should be aware that they are there to complete tasks required by the UCI Anti Doping Control Officer as directed in a timely manner and not to spectate.

### Volunteer Benefits

£5 per meal allowance (up to three per day) depending on hours worked  
Branded Official World Cup Crew Clothing appropriate to role  
1 Complimentary Family Weekend Ticket  
Mileage expenses at 27 pence per mile

### Requirements





Saturday 24<sup>th</sup>: 3 male 3 female: 13.30 – 16.00 However please note, Anti Doping Chaperones may be required for up to 3 hours after competition finish.

Sunday 25<sup>th</sup>: 3 female: 11.30 – 13.30 However please note, Anti Doping Chaperones may be required for up to 3 hours after competition finish.

3 male: 15.30 – 17.30 However please note, Anti Doping Chaperones may be required for up to 3 hours after competition finish.

You must ensure you have read and are familiar with the Event manual which will be sent to in advance of the event.

A site walk and briefing will be held on Friday 23<sup>rd</sup> at 11.30 for all volunteers.  
A further briefing specific to the role will be given by the supervisor for this role.

### **Course Management Assistants (Course Marshals)**

#### **The Role**

Assist with course safety by observing and managing a small section of race course to help ensure rider/spectator safety.

#### **Reporting To**

Chief Marshal/Competition Manager

#### **Details**

Course management assistants will be the eyes and ears of the course, helping to ensure spectators can access the right areas and that the race takes place as safely as possible. They will be in radio contact with chief marshal and observe sections of course and help deal with racing incidents. They must have good people skills and be comfortable in a customer facing environment. They must be pro-active and good at problem solving. They should be prepared to be in position in all weather conditions.

#### **Volunteer Benefits**

£5 per meal allowance (up to three per day) depending on hours worked  
Branded Official World Cup Crew Clothing appropriate to role  
1 Complimentary Family Weekend Ticket  
Mileage expenses at 27 pence per mile

#### **Requirements**

Friday 23<sup>rd</sup>: 0900 – 1600 50 people

Saturday 24<sup>th</sup>: 0800-1730 70 people

Sunday 25<sup>th</sup>: 0900 – 1700 70 people

Course Management Assistants will be sent detailed information in the lead up to the event which will aid them in carrying out their duties. They must familiarise themselves with this information before the event in order to complete their duties successfully.





Times of operation reflect the need for a daily briefing before being in position.